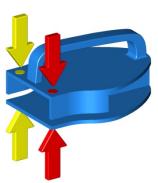
ZIPPER REPAIR TRICK

Having trouble with your zipper? Have you found that the zipper can move okay along its length, but the zipper remains open both in "front" and "behind" the zipper head no matter how you move the zipper head?

If so, then I can tell you how WE fix it, and when we do this fix, it solves the problem completely. It's easy, and it works like magic. If you're willing, you can try this fix yourself, and if it works and if you're satisfied, then you're done. If you try this fix and it doesn't work (you can't hurt anything), then we'll go through the necessary process to get you a new bag.

Here's the Fix:

- 1) Move the zipper head back until it's positioned on a portion of the zipper that is properly joined. (You may need to move the zipper head all the way back to the very beginning of the zipper because none of it is properly joined.)
- 2) Take a pair of pliers with an open jaw (see the picture of the pliers below) and reach across the zipper head to reach the rear-most part of the zipper and gently squeeze the rear-most end of the zipper together. You'll want to press lightly on the very end of the zipper head and you'll have to do it twice once on each side of the small catch-tab that holds the zipper pull. (See the illustration to the right.) You probably won't feel anything actually move because the amount that has to be squeezed together is very small. Squeeze gently at first, and then test the zipper. It will probably be fixed and the zipper will work great. If it still doesn't seal correctly, then squeeze just a little harder and try again.



It's very likely that this will solve your problem for good.





Two examples of "open-jaw" pliers. You'll need these to reach "over and back" to the rear-most edge of the zipper head

Needle-nose pliers (or other pliers with a flat jaw) won't work.